

Annexure A

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Mr. Kundan	3rd Floor Rishabh vihar Karkarduma-110092	011-40409999	Support@sasonline.in
Head of Customer care	Mr.Mohit Paliwal	3rd Floor Rishabh vihar Karkarduma-110092	011-40409999 (Ext-955)	Complaint@sasonline.in
Compliance Officer	Mr.R.K Jain	3rd Floor Rishabh vihar Karkarduma-110092	011-47377221	grievance@sasonline.in
CEO	Mr. Shrey Jain	3rd Floor Rishabh vihar Karkarduma-110092	01147377201	Info@sasonline.in

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.